

Information on the insurance intermediary
provided to the client:

In accordance with § 88 of Act No. 170/2018 Coll., On the distribution of insurance and reinsurance, as amended, the insurance intermediary communicates to the client the following facts:

Insurance intermediary

SATUM CZECH s.r.o.

address Ostrava, Moravská Ostrava, 28. října 3346/91, postal code 702 00

ID: 25 37 39 51

company registered in the Commercial Register at the Regional Court in Ostrava, Section C, Insert 16189

represented by Ing. Roman Horváth, Managing Director

performing insurance mediation activity as an independent agent

Register

The insurance intermediary mediates insurance for the customer as an insurance agent on the basis of a written agreement with the insurance companies or as an insurance broker on the basis of a written agreement with the customer.

The register of insurance intermediaries and independent insurance adjusters is publicly accessible on the website - <https://www.cnb.cz/cs/dohled-financni-trh/seznamy/>

Procedure for filing a complaint against an insurance intermediary

If the policyholder and other concerned persons have objections to the activities of SATUM CZECH s.r.o. as an independent agent, may lodge a written complaint with the company's manager via e-mail stiznosti@satum.cz. The managing director is obliged to address the complaint and to inform in writing to the complainant within 30 days, stating whether the complaint is legitimate, and if the complaint is found to be legitimate, then the managing director shall disclose to the complainant how this complaint will be or was resolved.

At the same time, the client may lodge a complaint with the ČNB exercising supervision over the activities of insurance intermediaries, the relevant insurance company or extra-judicial dispute resolution with the financial arbiter.

The proportion of the insurance intermediary of voting rights and the share in the capital of the insurance company

SATUM CZECH s.r.o. has no direct or indirect proportion of voting rights and the share in the capital of the insurance company with which the insurance is to be contracted.

The proportion of the insurance intermediary of voting rights and the share in the capital of the insurance intermediary

The insurance company with which the insurance is to be contracted or the person controlling the insurance company has no direct or indirect proportion of voting rights and the share in the capital of SATUM CZECH s.r.o.

Remuneration granted in connection with the insurance contracted or with the change of insurance

The independent intermediary and his tied agent are remunerated in the form of commissions by the cooperating insurance companies in connection with the insurance contracted or the change of insurance. The independent intermediary and his tied agent are not remunerated directly by the customer.

The names of the insurance companies for which the intermediary is authorized to mediate the insurance

Allianz pojišťovna, a.s.

Colonnade Insurance S.A., organizační složka

Česká podnikatelská pojišťovna, a.s., Vienna Insurance Group

ČSOB Pojišťovna, a. s., člen holdingu ČSOB

ERGO Versicherung Aktiengesellschaft, pobočka pro Českou republiku

Direct pojišťovna, a.s.

ERGO Cestovní Pojišťovna, a. s.

Fortegra Europe Insurance Company SE, pobočka Česká republika

Generali Česká Pojišťovna a.s.

Hasičská vzájemná pojišťovna, a.s.

INTER PARTNER ASSISTANCE, organizační složka

Kooperativa pojišťovna, a.s., Vienna Insurance Group

MAXIMA pojišťovna, a.s.

MetLife Europe d.a.c., pobočka pro Českou republiku

Pillow pojišťovna, a.s.

Pojišťovna VZP, a.s.

Slavia pojišťovna a.s.

SV pojišťovna, a.s.

Union poisťovňa, a.s., pobočka pro Českou republiku

UNIQA pojišťovna, a.s.

I hereby declare that, within the meaning of Section 88 of Act No. 170/2018 Coll., on the distribution of insurance and reinsurance, as amended, I was clearly, precisely and comprehensibly informed about all the above mentioned facts. More information about SATUM CZECH s.r.o. company can be found on websites www.satum.cz.

Personal Data

For the purpose of meeting the statutory obligations pursuant to Section 80 (7) of Act No. 170/2018 Coll., on Insurance and Reinsurance Distribution, as amended, SATUM CZECH s.r.o. processes Personal Data of natural persons involved in the origin and changes of insurance distributed by it, including their birth certificate numbers.

More information on the processing of personal data, including information on the rights of entities, can be found in the Privacy Policy published at https://www.satum.cz/en/osobni_udaje/